

April 3 2025, 9:30 am - 1:00 pm

Aula 3 Sede Centrale, Scuola Superiore Sant'Anna | Streaming link: bit.ly/3QFDrk5

Safer and Better Care: A Human-Centered Approach to Clinical Incident Analysis

Per un servizio sanitario migliore e più sicuro:
un approccio centrato sui fattori umani per l'analisi
degli incidenti alla sicurezza dei pazienti

Welcome and introduction

Prof. Chiara Seghieri - Scuola Superiore Sant'Anna

Dr. Tommaso Bellandi - Società Italiana di Ergonomia e fattori umani

Systems analysis of clinical incidents: development of a new edition of the London Protocol

Prof. Charles Vincent - Department of Experimental Psychology,
University of Oxford, Oxford, UK

Prof. Charles Vincent is a clinical psychologist who initially worked in the British NHS before shifting focus to patient safety research in 1985. He established the Clinical Risk Unit at University College London and later became a Professor of Clinical Safety Research at Imperial College. He served as a Commissioner for the UK Commission for Health Improvement (1999–2003) and advised on major healthcare inquiries. From 2007 to 2013, he directed the National Institute of Health Research Centre for Patient Safety & Service Quality. In 2014, he moved to the Department of Experimental Psychology to continue his work on healthcare safety.

Discussant: Dr. Francesco Venneri - Centro GRC Regione Toscana

The value of systems approach to learn from patient safety incidents

Q&A

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In collaborazione con:
Società Italiana
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